



BROADBAND INTERNET

As most employers and employees know, flexibility is the key to a successful work life balance. So our new Broadband Internet Plans allow busy professionals the freedom and flexibility to work from home. Our large range of plans offer different data limits to suit everyone's needs.



Plans up to 500GB

\$0 upfront wireless modem for contracted plans

\$0 connection fee for contracted plans

PLAN NAME & INCLUDED DATA ¹	CONTRACT	CASUAL
Broadband Internet 50GB	\$49.95 ²	\$54.95
Broadband Internet 100GB	\$59.95 ²	\$64.95
Broadband Internet 200GB	\$69.95 ²	\$74.95
Broadband Internet 500GB	\$89.95 ²	\$94.95

¹ Once you have used your included monthly data allowance the speed of your service will be reduced to 256/64k for the duration of the current billing period. Unused monthly data allowances do not carry over to the next billing period.

² The minimum cost over 24 months for all Broadband Internet Plans is as follows: The Broadband Internet 50GB contract plan is \$1,198.80. The Broadband Internet 100GB contract plan is \$1,438.80. The Broadband Internet 200GB contract plan is \$1,678.80. The Broadband Internet 500GB contract plan is \$2,158.80.

Call (03) 5454 5000 or visit bendigo.communitytelco.com.au

Bendigo Community Telco Ltd ABN 88 089 782 203 trading as Bendigo Community Telco*



BROADBAND INTERNET - THINGS TO KNOW

Application Criteria	All applications for service are subject to credit assessment and acceptance.
Service Availability and Pricing	Service availability is dependent on geographic location. Service pricing is governed by the industry's current zoning of Telephone and Broadband exchanges. To confirm which zone applies to your ADSL service please speak to a customer service representative.
New Connections	Customers signing up to plans on a 24 month contract will receive a \$0 connection. Customers signing up to the non-contracted plans will be charged a \$140.00 connection fee.
Inclusions	Customers signing up to plans on a 24 month contract will receive \$0 connection and a \$0 upfront modem. The modem included within your plan is as specified on your application form and must be obtained from Community Telco at the time of sign-up or it is forfeited. Orders are subject to stock availability.
Contract Term	Plans are available on a 0 or 24 month contract. If you disconnect your service at any stage or downgrade your plan to a plan of a lesser monthly charge before your minimum term has ended, you must pay a \$220 disconnection fee.
Early Withdrawal	If you withdraw your order for service after it has been accepted and prior to service completion you will be charged a \$110 order withdrawal fee.
Call Out	An incorrect call-out fee will be will be charged if you lodge a fault, a technician visits your premises and no fault is found. The fee will be charged at \$220 per instance.
Relocation of Service	All requests for relocation of service will be processed as a cancellation and a new connection. Each request will attract a disconnection fee and where applicable a new connection fee.
Data	Your pricing plan sets out the amount of included data that you can download in a billing month. Data usage will be counted in kilobytes, where 1000KB = 1MB.
Speed Change Fee	A speed change fee of \$29.95 will be charged if you choose to change the speed of your service after it has been activated.
Disconnection	A disconnection fee of \$59.95 will be charged if a non-contracted service is disconnected within 6 months of it's activation.
Exceeding Data Limits	If your monthly download data usage exceeds your included monthly download limit your speed will be reduced to 256/64kbps for the duration of the current billing period. You are able to obtain an indication of your usage via MyServiceCentre our online usage tool available at bendigo.communitytelco.com.au
IP Addressing	All services are supplied with a static IP address.
Email Boxes	ADSL services are supplied with 5 email boxes. Each email box will receive 50MB of data.
Broadband Speeds and Availability	We will always connect you to the highest available speed. Where possible this will be an ADSL2+ connection and where ADSL2+ is not available you will be provided with an ADSL1 service. Broadband speeds are impacted by a range of factors including the length and quality of the copper line between your premises and the exchange, your computers set-up and the quality of your broadband modem and line filter, the number and type of services being used in your area as well as the configuration of any computer you are trying to access.

This price list is effective July 2012. All prices include GST.

For full terms and conditions please refer to our Standard Form of Agreement and Acceptance Use Policy, copies of which are available on our website: bendigo.communitytelco.com.au. You must adhere to these terms when using this service.

