## BENDIGO TELCO OPTIMISER MOBILE BROADBAND

Things to know
All charges and allowances are for usage within Australia (excludes use overseas). Excess usage charges apply once your included data allowance is exceeded. Unused allowances will not carry over to the following month. If you connect to this plan partway through the month then your monthly access fee and any allowances will be calculated based on the number of days remaining in that month, it's called pro-rata billing.
*Excess usage charges will apply once you use your included data allowance. Excess usage will be charged at $\$ 0.02$ per MB.
*Network: The Bendigo Telco Optimiser plans utilise the Optus 3G Network
*Cost of 1MB of data (within included allowance) is as follows: 1GB plan - $\$ 0.025$ per MB, 4 GB plan - $\$ 0.009$ per MB, 7 GB plan $\$ 0.007$ per MB, 10GB plan - $\$ 0.007$ per MB.
*Paper invoices (A4) incur a fee of $\$ 2.20$ (including GST). Receiving your invoice via email does not incur a charge.

## Bendigo

| Application Criteria | All customers must pass our credit assessment to be eligible for these offers. |
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| What's Included | Your included data allowance can be used to access the internet and to send and receive emails within Australia. <br> Data usage will be counted in kilobytes, where $1000 \mathrm{~KB}=1 \mathrm{MB}$ and will include both uploads and downloads. <br> Unused allowances do not carry over to the following month. <br> Customers who sign up to this plan will receive a SIM Card and no other hardware. |
| Tethering | Customers who connect to Optimiser Mobile Broadband Plans cannot tether from an IOS/Apple device due to technical constraints. |
| SMS Rates | This service may only be used to access data services or send SMS messages, SMS's will be charged at a rate of $\$ 0.25$ per message. Rates listed refer to SMS messages sent within Australia only. You cannot use the supplied SIM card to access voice calls. |
| Data Limits and usage monitoring | Your pricing plan sets out the amount of included data that you can download and upload in a billing month. Data usage will be counted in kilobytes, where $1000 \mathrm{~kb}=1 \mathrm{MB}$ and included both uploads and downloads. <br> If you exceed your plan's included monthly data allowance, excess usage will be charged at $\$ 0.02$ per MB. If you want to track your usage, use our SmartCentre application available at www.bendigotelco.com.au. Once you have a Smart Centre account; you'll automatically receive email or SMS alerts when you reach $50 \%, 85 \%$ and $100 \%$. |
| Early termination fee | Plans are supplied month to month. Month to month plans are not contracted and no early termination fees apply. |
| International use | Rates specified refer to data usage within Australia. Data used outside Australia will be charged at rate levied by the overseas carrier. Data used will not count towards your included data allowance. You will need to have international roaming activated on your service prior to leaving Australia to access this capability. |
| Coverage details | The service as described is only available within our selected GSM or 3G/HSDPA coverage area and is subject to network availability. Please refer to www.bendigotelco.com.au for full details. You can also use the service to connect to the internet outside the 3G/ HSDPA areas, within our selected GSM network areas. Where only GSM coverage is available you will not experience broadband speeds. <br> Actual speed achieved will vary depending on how far you are from the mobile tower, configuration and quality of your connection, the number and type of services being used in the connection area, your computer's hardware and software setup, and the configuration of any computer you are trying to access remotely. |
| SIM Cards | The service is only available for use with a Bendigo Telco supplied SIM card and approved Mobile Broadband modem or tablet. If the supplied SIM card is used in an alternate device it will count towards your plan's data allowance. |
| System requirements | To ensure you are maximising the best speeds available from our network it is important to check the system requirements on your personal device are compliant with our network. For full details of the applicable system requirements please call our Customer Centre on the contact phone number below. |
| More Information | For full terms and conditions please refer to our Standard Form of Agreement and Acceptable Use Policy, copies of which are available on our website: www.bendigotelco.com.au. You must adhere to these terms when using this service |

This price list is effective from $1^{\text {st }}$ May 2015. All prices include GST.

