

# BENDIGO TELCO IS YOUR LOCAL NBN SPECIALIST

## Say Goodbye to your line rental

Bendigo Telco's NBN Phone plans offer great value with included calls and low monthly access fees.

Best of all, connecting your phone to the NBN means you will never have to pay line rental again!



	NBN Home Starter	NBN Home Ultimate
<b>Monthly Access Fee</b>	<b>\$15.00</b>	<b>\$55.00</b>
<b>Local &amp; National Calls</b>	Included	Included
<b>Calls to Mobiles<sup>1</sup></b>	\$2.00 for 2 Hours	Included
<b>Call to 13 / 1300 Numbers</b>	\$0.35 per call	\$0.35 per call

### Things to know

- NBN services are delivered over either Fibre to the Premises, Fibre to the Node, Fibre to the Basement or Fixed Wireless.
- The NBN Phone service is not available as a standalone service unless when connected via the UNI-V port on NBN equipment. UNI-V connection is only available via Fibre to the Premises connections. A limit of 2 phone numbers are available on the NBN Home Starter and NBN Home Ultimate plans.
- NBN Broadband services delivered over NBN fibre have 2 UNI-V Ports. An additional monthly charge of \$34 is applicable for a second UNI-V service, or if the UNI-V service is not bundled with a NBN Broadband service.
- <sup>1</sup> Calls to mobile on the Home Starter Plan have a \$0.45 call connection fee and a \$0.45 per minute call rate capped for 2 hours. After 2 hours, the charges revert back to \$0.45 per minute.
- Cost for a 2 min call on the NBN Home Starter plan for a mobile service is \$1.35.
- Bendigo Telco NBN Home Starter and NBN Home Ultimate plans come with Call waiting and Caller ID included. If you require features such as Messagebank, Call Forwarding or Call Return, a NBN Home Phone Feature Pack is available for \$7.50 per month.
- If porting an existing number, we require a copy of your current providers Invoice for verification purposes.
- Paper invoices (A4) incur a fee of \$2.00 (including GST). Receiving your invoice via email does not incur a charge.

**1300 228 123**  
**bendigotelco.com.au**

## NBN PHONE PLANS – THINGS TO KNOW

<b>Credit Assessment</b>	All customers must pass our credit assessment to be eligible for these offers.
<b>Availability</b>	NBN services are delivered over either Fibre to the Premises, Fibre to the Node, Fibre to the Basement or Fixed Wireless. The NBN Phone service is not available as a standalone service unless when connected via the UNI-V port on NBN equipment. UNI-V connection is only available via Fibre to the Premises connections. A limit of 2 phone numbers are available on the NBN Home Starter and NBN Home Ultimate plans.
<b>International Calls</b>	A list of call rates for international destinations is available at <a href="http://www.bendigotelco.com.au">www.bendigotelco.com.au</a>
<b>Hardware</b>	The NBN Phone service is delivered over your NBN connection to your NBN router supplied by Bendigo Telco. In order to receive the NBN Phone service, you must use the hardware provided by Bendigo Telco.
<b>Number Porting</b>	You may port your fixed line phone number onto your NBN Phone service. Phone number ports can take up to 10 weeks to complete. During the porting process, Bendigo Telco can supply a temporary number for you to use until your number has been ported. A copy of your current providers invoice is required for the successful port of your number/s. If porting an existing number, Bendigo Telco require a copy of your current providers Invoice for verification purposes.
<b>Battery Backup</b>	NBN fibre services can be provided with an optional battery backup service. Please note that while the NBN Battery Backup Service will power the NBN NTD, it will not power the router required to connect you to the Bendigo Telco Network. As such, if you select to have the NBN Battery Backup installed, services such as NBN Broadband, voice services, medical and security alarms will still not work in the event of a power failure unless your router is backed up by a separate power supply.

This price list is effective April 2014. All prices include GST.

For full terms and conditions please refer to our Standard Form of Agreement and Acceptance Use Policy, copies of which are available on our website: [www.bendigotelco.com.au](http://www.bendigotelco.com.au). You must adhere to these terms when using this service.

Bendigo Telco Limited ABN 88 089 782 203

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