

CRITICAL INFORMATION SUMMARY

This summary does not reflect any discounts or promotions which may apply from time to time.

Exchange Online

Application Features	Plan 1	Plan 2
Large mailboxes	50GB	100GB
Outlook support	✓	✓
Web-based access	✓	✓
Inbox management	✓	✓
Shared calendar and contacts	✓	✓
Security	✓	✓
In-Place Archive	✓	✓
In-Place Hold	✗	✓
Unlimited storage	✗	✓
Hosted voicemail	✗	✓
Data loss prevention (DLP)	✗	✓

INFORMATION ABOUT THE SERVICE

Microsoft Exchange Online is Microsoft's subscription based email product.

More information about the service

This offer is unbundled.

Hardware & Equipment

No hardware is included with this product.

Minimum Term

These plans are available on a casual basis. A minimum term of one month applies.

What's Included

You can choose between two different plans with different features and service levels. The two plans can be used in conjunction with each other:

Support	
WE CAN:	WE CAN'T:
Create licences ✓	Setup mailboxes ✗
Update DNS records (when DNS is managed by us) ✓	Update DNS records (when DNS isn't managed by us) ✗
Verify service health status ✓	Provide on-site support ✗
Reset passwords ✓	Troubleshoot mail client issues (eg. outlook) ✗
Confirm licencing ✓	