

Junior Solutions Developer

Reports to: Manager – Innovation & Solutions

Location: Bendigo

Employment Status: Full-time

About Bendigo Telco:

Bendigo Telco was created in 2000 by the Bendigo Bank and a broad group of large Bendigo businesses that wanted better access to telecommunications technology. Based on the 'community banking' model made famous by the Bendigo Bank – Bendigo Telco was conceived as a telco that would support the needs of the local community.

Over the last sixteen years we have expanded from our presence in Bendigo to having offices right across Australia. Bendigo Telco is now a publically listed company with a highly experienced board of directors and management team. We deliver a wide range of 'telco' services, but our focus is on the business sector. We implement Virtual Private Networks, Cloud Services and a broad range of telecommunications services leveraging the wholesale agreements that we have in place with Australia's largest carrier service providers. Bendigo Telco is a division of the Bendigo Telco Group.

Solutions Developers are responsible for assisting with business analysis, workflow design, application development and ongoing support of electronic business systems. On occasion Software Developers will be required to undertake other duties within the Business department scope as required.

Duties & Responsibilities:

- Application development.
- Support and user training for existing and new software systems.
- Assist in the project management of new software tool development.
- Basic systems administration and maintenance of the application development environment.
- Other technical duties such as internal application support.
- Technical sales support for relevant technical products.
- Other duties as directed.

Key Performance Indicators:

- Timely and efficient development of workflow and other online systems
- Professional approach to developing and implementing sound application code
- Quality and effectiveness of contribution to group design meetings
- Quality and timeliness of contribution to team intellectual property with standards and documentation
- Customer satisfaction with support for internally-developed systems (timely fault finding and issue resolution)

Key Selection Criteria:

- Experience developing solutions using relational databases.
- Demonstrable success working both independently and as a member of a team.
- Possess extensive general IT skills, and thorough knowledge of Microsoft applications.
- Experience in a customer-focused environment.
- Experience with User Interface design.
- Demonstrable time management skills.
- Excellent written and verbal communication skills.

Qualifications & Experience:

- Industry certification highly desirable
- Industry experience in application development in C# and ASP.NET desirable
- Industry experience in Web application development desirable
- ITIL Foundation certification (or higher) would be an advantage.
- Current Victorian drivers licence highly desirable
- Some telecommunication industry experience would be an advantage.
- Previous experience with service-provider workflow systems highly desirable
- Relevant post-secondary qualifications essential

Competencies:

- Attention to Detail
- Effective and positive contributor when in a team
- Adaptability and Flexibility
- Quality assurance
- Project management skills
- Planning and organisation skills
- Analytical problem solver
- Innovation and Initiative
- Effective communication skills (English – verbal & written)
- Organisational awareness
- Customer Service commitment

Special Requirements:

- Offers of employment are subject to the candidate undergoing a successful police check.

Authorities

Employee Name _____

Employee Signature _____ Date _____

Next Level Name _____

Next Level Signature _____ Date _____