



Office use only

Sales agent

Branch

Business Residential

Submit date

Representative

Credit Check

Application for New Services

This form details your request for new services.

Please return completed forms to BCT. Email orders@bctaustralia.com.au Fax 03 5454 5001 Mail P.O. Box 1062 Bendigo Vic 3552 **Drop off in Store** Corner of Williamson and McLaren Sts Bendigo VIC 3550 (8:30 AM to 5:00 PM Mon-Fri)

Customer Information

Company details

Registered company name*

Trading name

ABN* Account password

Quick Tip: This is used to authenticate your account when calling for customer service.

Primary contact person

This is the person who has authority to make changes to your service.

Salutation (Mr, Mrs, Ms, Dr, Other)* First Name*

Last name* Date of birth*

Business phone* Fax number Mobile phone

Email address*

Preferred contact method

This is the best way to contact the nominated primary contact.

What is your preferred method of communication?
Choose ONE of:

Business phone Email Mobile Post Fax

Billing details

'Attention to' details

Should we attention the invoice to the primary contact person above? Yes No

If no, who should bills be sent to?

Salutation (Mr, Mrs, Ms, Dr, Other)* First name

Last name

Position title

Email address

Invoice delivery

This is how we will send you your invoice

How would you like to receive invoices and other notices about your account?*

Choose ONE of:

Email Post

Quick Tip:

- *Email* – The invoice will be delivered to the email address nominated against the primary contact/attention to.
- *Post* – The invoice will be delivered to the nominated billing address.
- *Note* – You are likely to receive your invoice a few days earlier by selecting email.

Payment type

What is your preferred payment method?*

Choose ONE of:

Direct debit – Bank Account Direct Debit – Credit Card Manual

Quick Tip: If you select to pay by direct debit, please ensure you complete the 'Direct debit Request' form

Billing address

This is the address that your invoice will be sent to.

Address line 1*

Address line 2

Suburb/Town*

State*

Post Code*

Physical address

This is the address where your business is located, not your postal address.

Is your physical address the same as your billing address?* Yes No

Address line 1*

Address line 2

Suburb/Town*

State*

Post Code*

Authorised representatives #1

You can nominate another person who is authorised to contact us about your service.

Would you like to add another person as an authorised representative on your account? Yes No

Choose ONE of:

Full Billing Only Technical Only

Salutation (Mr, Mrs,
Ms, Dr, Other)*

First Name*

Last name*

Date of birth*

Authorised representatives #2

You can nominate another person who is authorised to contact us about your service.

Would you like to add another person as an authorised representative on your account? Yes No

Choose ONE of:

Full Billing Only Technical Only

Salutation (Mr, Mrs,
Ms, Dr, Other)*

First Name*

Last name*

Date of birth*

Declaration

Acknowledgment

I am authorised to sign this authority form and declare that the information provided by me on this form is true and correct. I acknowledge and agree that:

- **Services provided subject to Standard Form of Agreement**

The equipment and services (Services) are provided by BCT subject to the Standard Form of Agreement. This is a standard form of agreement for the purposes of part 23 of the Telecommunications Act 1997 (Cwlth) as filed with the Australian communications and Media Authority from time to time.

- **Abiding by terms of the Standard Form of Agreement**

I have read, or I have been given the opportunity to read, and agree to abide by the terms and conditions set out in the Standard Form of Agreement.

- **Invoicing for services**

BCT will invoice me or my organisation for the Services according to current fees and prices as set out in this application form and the Schedule of Charges provided with this authority. Charges outlined within the attached Schedule of Charges document may be incurred in accordance with the application clause of the Standard Form of Agreement (SFOA). (These may be amended from time to time in accordance with the terms of the Standard Form of Agreement.) I or my organisation accepts full liability for all such fees and charges.

- **Early termination**

If I or my organisation have agreed to receive a Service from BCT for a Fixed Term, and I cancel the Service before the expiry of the Fixed Term, I or my organisation will be required to pay BCT any usage charges incurred up to, and including, the cancellation date plus an Early Termination Fee and any applicable unpaid Equipment Charges and/or Installation Fees, as set out in the Schedule of Charges.

- **Authority to consent to our disclosing personal information**

I am authorised to consent to BCT using and disclosing the personal information contained in this authority form in accordance with Clause 6 of the Standard Form of Agreement. This includes disclosure of name, address, telephone service number and other public number customer details for inclusion in the Integrated Public Number Database (IPND) for the management and verification of telephone numbers, assistance to emergency services and law enforcement agencies and for other approved purposes.

- **Notify changes to information**

I or my organisation will notify BCT of any changes to the name, address, telephone service number and other information provided in this authority form.

- **Acceptable Use Policy**

My use of services is subject to BCT's Acceptable Use Policy (a copy of which is available at www.bendigotelco.com.au). Failure to comply with these terms may result in the restriction, suspension or termination of the services.

- **Acceptance of application**

This application is deemed accepted by BCT at the time the Services are activated, subject to any statutory cooling-off period that cannot be excluded under applicable state or territory laws and industry codes.

Privacy statement

- I understand and agree that in order to provide me with the Services specified on this form, BCT may need to disclose personal information about me or persons within my organisation. BCT may disclose any information it collects to the extent reasonably necessary in order to provide you with the Services you have requested in this form.
- If you are an individual we will collect personal information about you. If you are signing for, or on behalf of an organisation, we may collect personal information about you and persons within your organisation. Where we collect such information, Clause 6 of the Standard Form of Agreement contains provisions about the use of your personal information by BCT.
- A summary of Clause 6 of the Standard Form of Agreement is set out in the Summary provided to you. You should also read the provisions in the Standard Form of Agreement. By signing this authority form you confirm that you have read, understood and agree to those provisions.
- Where we collect information about persons within your organisation, we may use and disclose such information to the extent reasonably necessary to provide your organisation with the Service under this agreement. This right is in addition to those provided in the SFOA.

If you would prefer that we do not use personal information for direct marketing purposes, please tick this box. (See Clause 6.2€ of the Standard Form of Agreement for the way in which we will use your personal information if you do not tick this box.)

Credit Checks

We may conduct credit checks on you or your organisation. If you are an individual you understand and agree to the following:

- **Information we disclose to a credit reporting agency**

The Privacy Act allows us to give a credit reporting agency certain personal information about you. The information we disclose to a credit reporting agency includes permitted information which will allow you to be identified, the fact that you have applied for credit and the amount, the fact that we are a current credit provider to you, repayments that are more than 60 days overdue and for which debt collection action has started, information that in our opinion you have committed a serious credit infringement (that is, acted fraudulently or shown an intention not to comply with your credit obligations) and cheques drawn by you for \$100 or more which have been dishonoured more than once.

- **Who we get information from**

We will obtain a credit report from a credit reporting agency containing information about your personal credit worthiness for the purpose of assessing your application and assisting in collecting overdue payments. We will also obtain information about your

commercial activities or commercial credit worthiness from any business which provides information about the commercial credit worthiness of persons, your accountant or any other supplier to you.

Information we pass on to credit providers and reporting agencies

We will give to and obtain from any credit provider named in your authority form or in a credit report on you issued by a credit reporting agency, information about your credit arrangements for the purposes of assessing your application, notifying a default by you, allowing another credit provider to ascertain the status of your arrangements with us where you are in default with one or more other credit providers and generally assessing your credit worthiness.

The information exchanged can include any information about your personal and/or commercial credit worthiness, credit standing, credit history or credit capacity which the Privacy Act allows credit providers to give to or receive from each other.

Authority to transfer

If I or my organisation is transferring an existing Service, I authorise BCT to take all steps necessary to transfer the Service (s) listed in this authority form to BCT. Any transfer will take place in accordance with the terms and conditions set out in the Clause 4 of the Standard Form of Agreement. I acknowledge that I have read those terms and conditions and agree to be bound by them.

I acknowledge that there may be consequences from the transfer arising under my or my organisation’s contract with the existing service provider and that it is my or my organisation’s responsibility to check the terms and conditions of any such contract relevant to the Service being transferred and that there may be costs and obligations under that contract for which I or my organisation may be liable.

Premium Services

- Premium Services are provided by third-party content providers, and BCT accepts no responsibility for the substance, type, quality, classification, condition or fitness for any purpose of the content provided.
- Premium Services are in addition to normal mobile and/or fixed line services.
- The equipment and services by which I access Premium Services are provided by BCT subject to its Standard Form of Agreement.
- I will not intentionally allow a person under the age of 18 to use my account to access age-restricted content.

Invoicing for Services

- Premium Services are provided by third-party content providers, with whom I consent (e.g. by sending a Premium SMS to request content) to the charges for that service to appear on my invoice with BCT.
- The charges for Premium Services will be included on and invoiced to me as part of my normal account.
- BCT will invoice me for the Premium Services on behalf of the content provider.
- The charge for the Premium Service will be notified to me in any advertisement, marketing or promotion for the service and not by BCT.
- I accept full liability for all such fees and charges for Premium Services.

Content

I acknowledge and agree that all content provided by Premium Services and the provision of Premium Services are supplied by third parties. BCT has no control over such content, and accepts no liability for any direct or indirect loss incurred by me or any other person, however caused, as a result of my use, or the use of any other person, of the Premium Services.

By ticking this box, I confirm that I have been advised of the implications associated with accessing Premium Services, and of the default level of access currently available on my Service(s). I understand that I must complete the Premium Services form to change my level of access to Premium Services.

| | |
|-----------|--|
| Signature | |
| Name | |
| Date | |

Access to information

The Standard form of Agreement, a summary of it, and a copy of this authority form are available on request by contacting Bendigo Community Telco Ltd (ABN 88 089 782 203) T/as BCT on 1300 228 123. A copy of the Standard form of Agreement is also available at www.bctaustrialia.com.au.