In this offer, there is no hardware or equipment associated with the offer. The plan is only available on a 12 month contract, and the minimum total cost is $839.40 over 12 months. This plan includes your monthly line rental charge, unlimited local and standard national calls. If you use any services additional charges will apply, such as calls to mobiles, satellite services, value added services, operator assisted/directory assistance or Sensis® calls, 13/1300 calls, premium content calls (e.g. to 19 numbers) or calls to international numbers. The maximum early termination charge (ETC) for this plan is $84.00. The following rates will apply to calls made: calls to mobiles (within Australia) are charged a $0.35 connection fee plus $0.35 per minute up to a maximum of $2.00 per call. Calls to 1300/13 numbers will be charged at $0.40 per call. A 2 minute standard national mobile call will cost $1.05. Connection charges apply when connecting a new service, and the connection charge will vary depending on whether a technician is required to attend the site to complete the connection and if cabling work is required. Details of international call rates are available on the website www.bendigobanktelco.com.au or by contacting the customer centre. We can provide you with a range of extra services on your fixed line service, and some services will attract additional fees.
OTHER INFORMATION

Pro Rata Billing:
If you connect to this plan partway through a month then your monthly access fee and any allowances will be calculated based on the number of days remaining in that month, it’s called Pro Rata Billing.

For more information or questions:
We are committed to creating a culture where your feedback is encouraged, recognised and consistently captured. If you would like to provide us with feedback, ask for more information or make a complaint please phone our Customer Centre on 1300 737 881.

TIO;
If you have raised a complaint with us and you are unsatisfied with our decision or the outcome, you are entitled to contact the Telecommunications Industry Ombudsmen (TIO). The TIO can be contacted on 1800 062 058 or log onto the website: www.tio.com.au

This is a summary only, details are correct at 1st October 2015. For full terms and conditions please refer to the product terms and conditions a copy of which is available at www.bendigobanktelco.com.au.

All services are supplied in accordance with our Standard Form of Agreement and Acceptable Use Policy, copies of which are available at our website: www.bendigobanktelco.com.au. You must adhere to these terms when using this service.

Telecommunications and internet products are provided by Community Telco Australia Pty Ltd ABN 93 094 908 326 trading as Bendigo Bank Telco (‘CTA’). CTA is not an authorised deposit-taking institution (or bank) and the acquiring or purchasing of telecommunications and internet products does not represent a deposit with, obligation or liability of Bendigo and Adelaide Bank limited.

Call 1300 737 881 or visit www.bendigobanktelco.com.au