
CRITICAL INFORMATION SUMMARY

INFORMATION ABOUT THE SERVICE

Our Lite Mobile plan provides you with included minutes to standard numbers, unlimited SMS/MMS made from Australia, \$50 of calls to international numbers and 2GB of data each month.

Lite + Samsung Galaxy S7 Edge

More information about the service

This offer is unbundled.

Hardware and equipment

Customers who sign up to the plan will receive a SIM card and a mobile handset.

The mobile handset included with your plan is the Samsung Galaxy S7 Edge and must be obtained at the time of sign-up or it is forfeited.

Minimum term

This plan is only available on a 24 month contract.

The minimum total cost is \$2038.80 over 24 months.

What's included

All allowances are for usage within Australia.

Your included minutes can be used to make calls to mobiles and fixed line numbers, call 13/1300 numbers, call diversions and to check your voicemail. Calls to 1800 numbers are not charged.

Your included SMS/MMS allowance can be used to send SMS and MMS messages.

Your \$50 on included international calls can be used to call all numbers outside of Australia.

Your included data allowance can be used to access the internet and to send and receive emails from your mobile handset.

Data usage will be counted in kilobytes, where 1,000,000kB=1GB and will include uploads and downloads.

Unused allowances do not carry over to the following month.

What's excluded

All monthly allowances exclude usage charges while you are overseas.

If you use any of the following services additional charges will apply: Calls to satellite services, value added services, operator assisted/ directory assistance or Sensis® calls, Video calling, premium content calls (e.g. to 19 numbers) premium SMS/MMS, international roaming calls and paging services.

INFORMATION ABOUT PRICING

Monthly access fee

Your monthly access fee is \$84.95 – if you use your mobile to make calls or access services that do not form part of your included value, make more calls or you use more data than your monthly allowance provides, you will have to pay more than \$84.95 a month.

Early termination

The maximum early termination charge for this plan is \$1320. This is calculated by multiplying the plans ETC base rate by 24 (the number of months in the contract). The ETC base rate that applies to this plan is \$55.

Example: If you cancel your plan 14 months into your 24 month contract, your early termination fee would be \$55 (ETC base rate) x 10 (months remaining) = \$550.

If you cancel your plan, move to another contracted plan with a lower monthly access fee or move to a month to month plan before your contract term has ended, you will have to pay an early termination charge.

On this Plan

-A 2 min standard national mobile call has no charge.

-A standard national mobile SMS has no charge.

-Excess usage charges will apply once you use your included data allowance. Excess usage will be charged at \$10 per GB or part thereof.

An example of how your included value works:

On this plan, if you restricted your use solely to standard national mobile calls, each 2 minutes in duration, you could make unlimited calls per month as part of your included value.

-For details of international call rates or the charges that apply for using value added services please contact our customer centre.

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This is a summary only, details are correct at 20th July 2016. For full terms and conditions please refer to the product terms and conditions a copy of which is available at www.bendigobanktelco.com.au.

All services are supplied in accordance with our Standard Form of Agreement and Acceptable Use Policy, copies of which are available at our website: www.bendigobanktelco.com.au. You must adhere to these terms when using this service.

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