

# Data Business Broadband - ADSL2+

## Internet connections with choice and flexibility.

You've told us you want fast broadband. You've told us you want to download emails with large attachments *fast*, and spend as little time as possible on daily tasks like accessing information from the net and paying bills online.

So here it is – ADSL2+ is faster broadband that lets you get on with business. Just what you asked for.

Plan name	Included monthly data <sup>1</sup>	Minimum monthly commitment
High Speed ADSL2+ 10GB	10GB	\$59.95
High Speed ADSL2+ 25GB	25GB	\$69.95
High Speed ADSL2+ 50GB	50GB	\$79.95
High Speed ADSL2+ 100GB	100GB	\$99.95
High Speed ADSL2+ 200GB	200GB	\$109.95
High Speed ADSL2+ 300GB	300GB	\$119.95

<sup>1</sup> There is no excess usage charge. Once you have used your included monthly data allowance the speed of your service will be reduced to 64kbps for the duration of the current billing period. If you find you regularly go over your data allowance you may wish to upgrade your plan. Please note charges apply for plan upgrades. Unused monthly data allowances do not carry over to the next billing period.

### Broadband speeds explained

Speeds specified represent maximum possible connection speeds. Speeds for all broadband service plans are dependent on how far you are from the local telephone exchange, configuration and quality of your phone line, quality of your broadband ADSL modem and line filter, the number and type of services being used in your neighbourhood, interference from outside sources, your computer's hardware and software set up, and the configuration of any computer you are trying to access.



Call (03) 5454 5000 or visit  
[bendigo.communitytelco.com.au](http://bendigo.communitytelco.com.au)

Bendigo Community Telco Ltd ABN 88 089 782 203  
trading as Bendigo Community Telco®

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## Terms and conditions

1. Service availability is dependent on geographic location.
2. Plans are available month-to-month or on a 24 month contract. Fees apply for early termination of a fixed term contract. Applicable early termination fees are detailed in our Schedule of Charges, available on our website. Minimum costs for each plan are:

Plan name	Minimum monthly commitment	Minimum cost over 24 months
High Speed ADSL 2+ 10GB	\$59.95	\$1,438.80
High Speed ADSL 2+ 25GB	\$69.95	\$1,678.80
High Speed ADSL 2+ 50GB	\$79.95	\$1,918.80
High Speed ADSL 2+ 100GB	\$99.95	\$2,398.80
High Speed ADSL 2+ 200GB	\$109.95	\$2,638.80
High Speed ADSL 2+ 300GB	\$119.95	\$2,878.80

3. Customers signing up to a contracted service will receive \$0 connection and a \$0 upfront modem. The modem included within your plan is as specified on your application form and must be obtained from us at the time of sign-up or it is forfeited.
4. If you sign up to a month-to-month plan, you may purchase a modem outright from us or bring your own modem if it is approved for use on our network.
5. Your pricing plan sets out the amount of included data that you can download in a billing month. Data usage will be counted in kilobytes, where 1,000KB = 1MB.
6. If your monthly download data usage exceeds your included monthly download limit your speed will be reduced to no worse than 64kbps. You can obtain an indication of your usage via the online usage meter on our website.
7. We will restrict all peer-to-peer traffic across our network. The restriction imposed will be no worse than 64kbps.
8. All ADSL plans featured do not include email account(s).
9. Incorrect call-out fee (charged if you lodge a fault, and when a technician visits your premises no fault is found) is \$74.95 per instance.
10. Plan change fee (within current speed) is \$10.00 and will apply to all plan change requests (month-to-month plans) and plan upgrade requests (24 month contract plans). This charge will be billed as a once off charge on your invoice.
11. The following additional fees apply to month-to-month plans:
  - New connection fee is \$99.95. This will be billed as a once off charge on your first invoice.
  - Churn connection fee is \$59.95 and is charged if you transfer your existing service from another carrier.
  - Disconnection fee is \$99.95 per service if service is disconnected within six months of activation.
  - Disconnection fee of \$10.00 per service will apply if you disconnect your service after six months of activation.
12. All applications for service are subject to credit assessment and acceptance.

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This price list is effective 18<sup>th</sup> April 2011. All prices include GST. For full terms and conditions please refer to our Standard Form of Agreement and Acceptable Use Policy, copies of which are available at our website: [bendigo.communitytelco.com.au](http://bendigo.communitytelco.com.au). You must adhere to these terms when using this service.