

Terms and conditions for the Inspire Mobile Broadband Plans

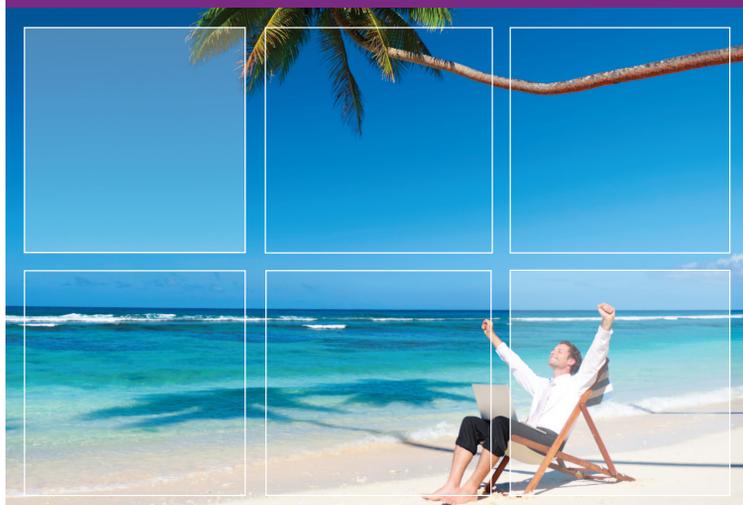
1. All customers must pass our credit assessment to be eligible for these offers.
2. Offers are only available to residential customers who pay via direct debit and receive emailed invoices.
3. This price list is effective from 17 December 2012.
4. All prices include GST.
5. For full terms and conditions please refer to our SFOA and Acceptable Use Policy, copies of which are available at our website www.bendigobanktelco.com.au. You must adhere to these terms when using our services.
6. Services are only available to customers who connect to a new wireless broadband service.
7. Your pricing plan sets out the amount of included data that you can download and upload in a billing month. Data usage will be counted in kilobytes, where 1000KB = 1MB and includes both uploads and downloads.
8. The service may only be used to access data services or send SMS messages. SMS messages will be charged at a rate of \$0.25 per message. Rates listed refer to SMS messages sent within Australia only. You cannot use the supplied SIM card to access voice calls.
9. If you exceed your plan's included monthly data allowance, excess usage will be charged at \$0.02 per MB. At the end of each billing month any unused included data will be forfeited. If you want to track your usage, use our MyServiceCentre application available at www.bendigobanktelco.com.au. Once you sign up for a MyServiceCentre account; you'll automatically receive email or SMS alerts when you reach 50%,80% and 100% of your monthly allowance.
10. Rates specified refer to data usage within Australia. Data used outside Australia will be charged at a rate levied by the overseas carrier. Data used will not count towards your included data allowance. You will need to have international roaming activated on your service prior to leaving Australia to be able to activate this capability.
11. Orders are accepted subject to stock availability. Please allow 3-5 business days for delivery of your wireless modem and/ or SIM Card.
12. The mobile broadband modem included within your plan is as specified on your application form and must be obtained from Bendigo Bank Telco at the time of sign-up or it is forfeited. Colour and style of mobile broadband modem may vary from images used in this brochure. Customers who sign up to an Inspire Mobile Broadband Plan (SIM Only) will receive a SIM Card only and no other hardware.
13. Inspire Mobile Broadband Plans that include a Mobile Broadband USB modem are only available on a 24 month contract. If you cancel your Inspire Mobile Broadband Plan or move to another plan before your minimum term has ended, you must pay an early termination charge (ETC). The ETC is calculated by multiplying the ETC base rate by the number of months remaining on your contract. The ETC base rate that applies to the Inspire \$22.95 2GB plan is \$4.61. The ETC base rate that applies to the Inspire \$29.95 5GB plan is \$5.38. The ETC base rate that applies to the Inspire \$39.95 10GB plan is \$6.48. The ETC base rate that applies to the Inspire \$59.95 15GB plan is \$8.68. The ETC base rate that applies to the Inspire \$79.95 20GB plan is \$10.88. Mobile Broadband Plans (SIM only) are not contracted.
14. Customers can expect average download speeds between 512kbps and 3Mbps. Actual speed achieved will vary depending on how far you are from the mobile tower, configuration and quality of your connection, the number and type of services being used in the connection area, your computer's hardware and software setup, and the configuration of any computer you are trying to access remotely.
15. The service as described is only available within our selected GSM or 3G/ HSDPA coverage area and is subject to network availability. Please refer to www.optus.com.au/coverage for full details. You can also use the service to connect to the internet outside the 3G/ HSDPA areas, within our selected GSM network areas. Where only GSM coverage is available you will not experience broadband speeds.
16. The service is only available for use with a Bendigo Bank Telco supplied SIM card and approved devices. If the supplied SIM card is used in an alternate device it will count towards your plan's data allowance
17. Telecommunications and internet products are provided by Community Telco Australia Pty Ltd ABN 93 094 908 326 trading as Bendigo Bank Telco ('CTA'). CTA is not an authorised deposit-taking institution (or bank) and the acquiring or purchasing of telecommunications and internet products does not represent a deposit with, obligation or liability of Bendigo and Adelaide Bank limited.



telco

Inspire

Mobile Broadband



Contact us on 1300 737 881
or visit www.bendigobanktelco.com.au

Our new Inspire Mobile Broadband, plans that Inspire

Bendigo Bank Telco's Inspire Mobile Broadband gives you the ability to access the internet on the go. With a choice of plans starting from \$22.95 per month with 2GB of data included, you'll be able to do your banking, shopping, and everything to make your internet experience easy. Inspire Mobile Broadband gives you the freedom to take your lap top and have access to the internet with you at home, in your favorite café and anywhere else you want to go. Don't forget when you take up this offer from Bendigo Bank Telco you'll also be benefiting your community.



Plan name and data allowance	Monthly Fee	24 Month Contract	SIM Only
Inspire \$22.95 - 2GB	\$22.95	Min cost \$550.80	\$0 Min cost
Inspire \$29.95 - 5GB	\$29.95	Min cost \$718.80	\$0 Min cost
Inspire \$39.95 - 10GB	\$39.95	Min cost \$958.80	\$0 Min cost
Inspire \$59.95 - 15GB	\$59.95	Min cost \$1,438.80	\$0 Min cost
Inspire \$79.95 - 20GB	\$79.95	Min cost \$1,918.80	\$0 Min cost

To help you compare our plans

Plan Name	Cost of 1MB of data (within included allowance)	Cost of 1MB of data (excess usage)
Inspire \$22.95 2GB	\$0.0115	\$0.02
Inspire \$29.95 5GB	\$0.0060	\$0.02
Inspire \$39.95 10GB	\$0.0040	\$0.02
Inspire \$59.95 15GB	\$0.0040	\$0.02
Inspire \$79.95 20GB	\$0.0040	\$0.02

All charges and allowances are for usage within Australia (excludes use overseas). Unused allowances will not carry over to the following month.

